

## Tech Tip Tuesday—April 19, 2022

### GNet “Farmhouse” feature

As you know, Livery Coach was one of the first to integrate with GNet, and we don’t charge anything extra for the integration, because we believe the ability to electronically send and receive trips to/from other software is a huge benefit to the industry.

GNet is always working to improve their product, and we are always working to take advantage of the improvements as well.

Imagine the scenario: you have a stable of small, local affiliates (the one- and two-car guys) that you depend on for your overflow work. They probably don’t run Livery Coach, but are part of GNet (either through their software, or directly).

When you have a trip you can’t cover, how do you figure out which one of your small affiliates can handle it?

One way is to set up a bunch of your local affiliates in a GNet group—let’s call it “farmhouse”.

You can then set up a “pseudo-affiliate” in Livery Coach so you can farm trips to the Farmhouse.

When you do, GNet then takes that trip and shows it as available to all the affiliates in your GNet group.

Once an affiliate accepts the trip, it’s no longer available for the other affiliates. And GNet then returns to Livery Coach the GNet ID of the actual affiliate that will be doing the trip.

Livery Coach then changes the affiliate in the trip to match, so that you can see the actual affiliate that will be doing the trip—and from here on, it’s as though you had farmed the trip to that particular affiliate in the first place, just without all the texts and phone calls to figure out who could do it. (Obviously, you need a Farm Out Agreement for each of the individual affiliates already set up.)

If you are interested in setting up a Farmhouse group for your company, please reach out to GNet (Gridd) who can explain that part, and then if you need help setting up the farm agreement in Livery Coach, please reach out to our tech support team.

And, before you ask: we are working on a similar feature for “in-house” chauffeurs—so, if you want, you can essentially have “self-dispatch” for some of your trips. More details will be shared as this project progresses.